

Terms and Conditions of Hire

1. Deposit & Hire Balance: At the time of booking a non-refundable* 30% deposit is needed to secure the Motorhome for the agreed hire period. The hire balance is due no later than 28 days in advance of collection date, or as soon as possible for bookings made at short notice (less than 28 days). If you cancel your booking less than 2 weeks before departure the amount paid is non-refundable. **Any deposits paid will be only be refunded in the case of Covid-restrictions being imposed*

2. Drivers: Two drivers are allowed for the motorhome hire. Prior to hire, each driver will need to provide:

1. Digital copies of the front and back of their driving licence 2: Driving licence check codes; to obtain these please visit www.gov.uk/view-driving-licence 3: Two proofs of address, that match the address on the driving licence; no more than 3 months old; one being a utility bill, the other being a bank statement/council tax bill/credit card statement/TV or telephone bill. Each driver must have held a full **cat B** UK/EU licence for at least two years, be aged between 25 and 79, with not more than two 3 point speeding offences in the last three years. Has not been involved in more than one motoring accident or claim in the last three years. Has referred any medical condition requiring DVLA notification and authorisation has been granted by the DVLA. Has not been refused motor insurance at normal rates and terms or has not been declined insurance or had any insurance policy cancelled by an insurer. Is not engaged in professional gambling, sport or entertainment, hawking or general dealing, street market trading.

3. Security Deposit: A £500 damage/security deposit must be paid for each hire to validate the insurance. The deposit will be fully refunded at the end of the hire minus any costs as detailed in Section 3 below. The security deposit can be paid by bank transfer the day prior to collection day. Refunds will be processed using the same method, provided that the vehicle is returned complete and undamaged, clean and tidy on the inside, with an empty toilet and a full tank of diesel. On arrival of return we will briefly inspect the vehicle with you. A full inspection and inventory check will be carried out within 48 hours and if applicable, reasonable damage charges will be deducted from your Damage/Security Deposit.

4. Damage & Cleanliness: If the Motorhome sustains damage at any time during your hire, however minor, please inform us straightaway. You are required to return the vehicle in a clean and undamaged condition, with an empty waste water tank, a clean and empty toilet and a full tank of diesel. Exterior washing is not necessary. A charge of £50 will be charged if the vehicle is returned with a dirty or unemptied toilet. Additional charges may be deducted from the security deposit for stain removal from upholstery or carpets, additional cleaning time if the motorhome is returned with an unreasonably dirty interior or any other damage. In the event of damage resulting in a valid insurance claim the hirer is responsible for payment of the insurance excess of £500. The hirer is responsible for payment for: Any damage to windows, mirrors, windscreen or tyres, wilful damage, neglect of care or accidental damage, any costs incurred due to the fault of the hirer (e.g., keys locked inside the vehicle or wrong type of fuel used). Deposits are refunded in full provided that the vehicle is returned clean, undamaged and on time.

5. Collection: Collection and return is from Peachley Caravan Park, Lower Broadheath WR2 6QT. Please be on time for your agreed vehicle collection and allow between 30 minutes and one hour for a full vehicle induction, during which time we will demonstrate full, proper and safe use of the vehicle systems and equipment. Your vehicle can be stored free of charge at the secure compound for the duration of your holiday.

6. Return: It is important that you return the vehicle at the date and time agreed. Please plan your return journey to allow for foreseeable delays due to traffic. Late returns may be surcharged at £50 per hour or part hour. If you are delayed for any reason beyond your control (such as a major accident) please telephone to let us know. Please be aware that the storage facility is locked at 5pm. If you return after this time you will be asked to return the vehicle at 9am the following morning and a charge of £50 will be made. On arrival, we will carry out a brief vehicle inspection; please allow enough time for this.

7. Safe and Legal use: The hirer is responsible for the safe and legal use of the vehicle on hire. It is the responsibility of the hirer to ensure that they have the relevant category on their driving licence to drive our vehicle. All drivers must drive the vehicle with due care for the vehicle, their passengers and other road users. The vehicle is intended for leisure transportation on made up roads only. It must not be used for any other purpose, such as racing, rallying, or trials. Particular care must be taken entering/exiting gateways, negotiating around buildings and steep inclines, where there is risk of grounding the rear). It must not be driven through deep fords, or saltwater. All drivers must be aware of the overhead height of the vehicle (approx. 3 metres) and are responsible for all damage due to hitting an overhead obstruction, such as height restrictions into car parks. Such damage is not covered by the insurance and the hirer will be responsible for all repair costs.

8. Offences: The hirer is responsible for any offences of any kind which occur while the vehicle is in your care, including parking tickets, congestion charges, speeding fines and road traffic violations. Any fines or charges incurred during the hire period which arrive after return of the vehicle will be deducted from your Damage/Security Deposit or, if this has been returned, your details passed to the relevant authority.

9. Security: Whilst the vehicle is in your care, you are responsible for ensuring that all reasonable precautions are taken against damage to, or theft of or from the vehicle. When you leave the vehicle, ensure all windows and rooflights are closed, doors are locked and you have the keys. Do not give the keys to anyone else or permit unauthorised persons to drive the vehicle. Your insurance does not cover theft of or from the vehicle if: The vehicle has been left unlocked; the keys have been left in it; Window(s) and or door(s) have been left open; You have allowed someone else to drive it and they take it away; Valuables have been left on display. Do not leave the vehicle in a vulnerable position, such as on a junction or street corner, poorly lit or unsuitable areas. If you have failed to follow the precautions above, you may be liable for any associated costs for replacement and repair.

10. Accidents: In the event of the Motorhome being involved in an accident arising out of the use of the vehicle you must obtain the names, addresses and contact details of any third parties involved or witnesses and report the accident to the local Police. If possible, please take as many photographs as you can of the whole scene from several angles and close ups of any damage to all vehicles/property. You must contact us at the earliest reasonable opportunity. Do not make any admission of liability, settlement offer or other like offer.

11. Breakdown: In the unlikely event of vehicle breakdown, please contact us first as soon as is reasonable so that we can assist as necessary, before phoning for Recovery: Please see contact details within your vehicle information pack for contact telephone numbers for your breakdown and recovery policy for your vehicle.

12. Vehicle Maintenance: The driver is responsible for the roadworthiness of the vehicle and the safety of the passengers. Each vehicle is checked prior to despatch and you are required to monitor oil, engine coolant, windscreen washer fluid level and tyre pressures.

13. Smoking: Smoking or vaping is not permitted in any of our vehicles. Any evidence of smoking will result in a £75 cleaning charge.

14. LPG Gas: At least one full gas bottle will be supplied with the vehicle. Two bottles will be fitted; the first will be connected and at least partially full. When this runs out, connect to the spare (full) bottle.

15. Fuel: The vehicle runs on diesel fuel and is despatched with a full tank. The vehicle must be returned with a full tank. Any fuel required on return will be charged at the prevailing rate per litre.

16. Data protection: The rental firm collects personal information about you that you specifically and voluntarily provide. Personal information includes information that can identify you as a specific individual, such as your name, phone number, or e-mail address. Personal information is needed in order to process and fulfil travel requests. This data may be forwarded to third parties with a justified or legal interest.

17. Vehicle Tracking: The motorhome is fitted with an electronic vehicle tracking device.

18. Ownership: The vehicle you hire belongs to Simon and Maxine Spaul, Easy Escapes Ltd, 19 The Lane, Worcester WR1 1AE. You must not attempt to sell, rehire, or make representation of the vehicle to any other party.

19. Amendments: These Terms & Conditions may be amended at any time without notice. If an amendment is made prior to the commencement of hire you will be issued with revised Terms & Conditions. We reserve the right to: vary rates and conditions at any time; refuse to hire to any person(s) for any reason and not to hand over the vehicle if we believe the hirer is not suitable for any reason; terminate the contract and repossess the vehicle at any time due to breach of these terms and conditions, misuse, damage or accident.

"I further agree to be bound by the terms and conditions of the rental agreement and Insurance which I have seen and read or have had the opportunity to see and read"

Print Name _____

Signed _____

Date _____